

## Sharpshooters Return Policy

All sales of firearms (New or Used) are **FINAL**.

All sales of Ammunition are **FINAL**.

If a defect or problem is discovered by the customer after the sale, the customer should contact us directly **as quickly as possible** but not more than 21 days after sale of new items, and not more than 14 days after the sale of used items. We will make every effort to correct the situation and we will deal with manufacturers where we can.

If we made a mistake we will work to make it right without an additional cost to our Customers, where possible.

If the customer makes a mistake, or changes their mind after the sale, there could be additional costs and/or an inability to return the item(s). A 15% restocking fee will be charged on returned items at the *management's discretion*. Returns must be in the Original packaging and the packaging must be undamaged and completely reusable.

**All returns must have a receipt** to show that the product was purchased from Sharpshooters. So many, like products, are sold by other stores & we cannot take back their products. Unfortunately there are some of our customers that try to get us to do so by passing off items as being sold by us that were not.

Gun Smith work is offered on a good faith basis. We do our absolute best to ensure that our work is 100% correct. If we make a mistake, we will do everything in our power to correct it. However, once parts are installed into a firearm, there is no refund. Since we do not manufacture gun parts, we cannot guarantee the workmanship of others. Our promise is that we will use the best parts we can find and we will not install parts that we believe to be improper or unsafe in any way.